

Energy drink portal gets wings

A leading energy soft drink vendor was experiencing significant performance problems with their installed portal solution, including response times for email of up to 10 seconds. IC Consulting implemented a WebSphere Portal solution that drastically improved performance and provided a simple, easy to use interface that increased staff productivity.

Rapid rollout

The current system was complicated and difficult for new staff or people in new roles to learn what was necessary to do their job. This and the poor performance was reducing staff productivity.

IC Consulting recommended Websphere Portal to replace the current system because it was the only portal solution with the breadth and depth of functionality necessary for the range of internal IT systems, including Domino, SAP and custom applications.

Websphere Portal was deployed within three months for rapid results. This included a consolidation of all applications, together with web services and a custom integration to Domino, allowing users to access personalised email views in the browser.

Access to systems was simplified with single sign on across SAP, Domino and LDAP, with security and credentials managed by Websphere Portal Server.

Rapid response times

IC Consulting provided this customer with a fully functional portal replacement within 90 days, providing a secure, single point of entry for access to all systems. The business value included:

- drastic performance improvements - reduced response times for reading email by up to 10 seconds
- reduced network and server loads
- a simplified interface that flattened staff learning curves and reduced workloads
- the foundation for a world-wide rollout, beginning with the USA and Austria.

The iterative approach to the project was instrumental to success because it produced quick wins and allowed the implementation to evolve organically as the business needs became more apparent and focused. This approach returned far more value than a traditional waterfall model would have.

Another key to success is the fact that all IC Consulting project staff are certified in IBM Websphere Portal products, so are able to confidently and reliably get results in short timeframes.

To find out how IC Consulting can accelerate your business processes, contact:

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